

Noise Ordinance

The City regulates noise in Chapter 12 Public Nuisances. Noise exceeding 55 decibels between the hours of 11:00 p.m. and 7:00 a.m. is prohibited. If you expect noise to become an issue, inform you neighbors and provide them with contact information in advance. This may help in alleviating the threat of a noise violation. For more information on the noise ordinance, contact the Police Department at 757-220-2331.

Rental Occupancy Ordinance

If you live in a home that is 2000 sq. feet or more in a Rental Inspection District, an increase from 3 to 4 people may be allowed by the City if certain conditions are met. Contact your landlord to determine if your home qualifies. For more information on the Rental Occupancy Ordinance, contact the Planning Department at 757-220-6130.



Going Away

If you go away for any extended period, make sure to have mail and newspaper deliveries stopped. Mail delivery can be temporarily stopped by filling out a form at the Post Office, and newspaper delivery can be stopped by contacting your newspaper.

Make certain that the heat in your home is set at a reasonable temperature during cold weather months to prevent pipes from freezing and damaging your home while you are away. If your home is heated by oil, ensure that enough oil is available to keep the furnace running during your absence.

Important Phone Numbers

Police (Non-Emergency) 757-220-2331

Fire (Non-Emergency) 757-220-6220

Water & Sewer 757-220-6188

Code Compliance 757-220-6134

Dominion Virginia Power 1-888-667-3000

Virginia Natural Gas 1-866-229-3578

Cox Communications 757-224-1111



Williamsburg Neighborhood Relations Committee

Renters Guide
September 2015

Welcome to Williamsburg!

The **Neighborhood Relations Committee** is charged with monitoring and encouraging the contributions by various parties—city, college, students, neighbors, landlords—to improving the quality of life for all in the neighborhoods; and helping to build and maintain effective working relationships across the board. In an effort to help renters in the City of Williamsburg, the Neighborhood Relations Committee has developed this informational guide to help new residents learn the basics of house maintenance and management. For more information, contact NRC at Neighbors411@williamsburgva.gov.



Basic City Services for Your Home

Trash Collection (Questions call 220-6140)

The City collects trash once a week. The day will vary depending on your location. The City provided a BLUE LID trash container that **MUST BE** brought to the curb by 7:00 a.m. on the morning of pickup with the front of the container facing the street. Items left on the ground and not in a City Container will not be picked-up. Please remove your container from the street to your side or rear yard no later than the evening of pickup.

Recycling Collection (Questions call 220-6140)

Recycling pickup occurs Wednesday every other week. The City provided GREEN LID recycling container **MUST BE** brought to the curb by 7:00 a.m. on the morning of pickup with the front of the container facing the street. Items placed on the ground and not in a City recycling container will not be picked-up. Please remove your container from the street to your side or rear yard no later than the evening of pickup.

Bulk Collection (Questions call 220-6140)

Residents at each home may call the City for bulk pickup three times a year. Two items are allowed for each pickup, and they must be placed at the curb on the arranged pickup day. Discarded building materials are not picked up by the City and must be discarded by the property owner or tenant.

Parking (Questions call 220-2331)

Parking is allowed only in areas designated for parking on the property. This does not include the grass. Certain on-street parking areas in the City are posted for “Resident Parking Only”, which require the purchase of a Resident Pass. Passes can be purchased from the City Finance Office, which requires proof of residency and a copy of your vehicle registration. If your vehicle registration does not contain your current address, a copy of your signed lease or other proof of residency may be used instead. Park in front of your own house, not your neighbors, when possible.

Bicycle Safety (Questions call 220-2331)

Student safety in Williamsburg is of utmost concern. Many students will travel in the City via a bicycle. It is important that you know the law. In Virginia the law requires bicyclists to:

- Obey all traffic signs, signals, lights and markings.
- Ride in the direction of travel on the right hand side of the street.
- Use lights at night.

Please store your bicycle in a side or rear yard when not in use.

Property Maintenance Ordinance (Questions 220-6134)

Chapter 12 of the City Code regulates issues with weeds, grass, trash and the maintenance of premises. This ordinance establishes the responsibilities necessary by law for maintaining your property as a resident of the City. Talk with your landlord to determine who will be responsible for what aspects of property maintenance. Mow and edge grass to the curb or paving edge. Put away lawn furniture and other items from the front yard to a side or rear yard when not in use.