



GOING AWAY

If you go away for any extended period stop your mail and newspaper deliveries by contacting the Post Office and your newspaper carrier. (757) 229-0838

The Police Department has a house check program in which police officers perform a security check periodically of your home while you are away. Check the Police Department website for information.

Make certain that the heat in your home is set at a reasonable temperature during cold weather months to prevent pipes from freezing and damaging your home while you are away. If your home is heated by oil, ensure that enough oil is available to keep the furnace running during your absence.

Leave a light on or set one on a timer to give the appearance that someone is home while you are away.



NOISE ORDINANCE

The City regulates noise in Chapter 12 Public Nuisances. Noise exceeding 55 decibels between the hours of 11:00 p.m. and 7:00 a.m. is prohibited. If you expect noise to become an issue, inform your neighbors and provide them with contact information in advance. This may help in alleviating the threat of a noise violation. To review the entire noise ordinance go to: williamsburgva.gov/police or contact the Police Department at 757-220-2331.

RENTAL OCCUPANCY ORDINANCE

No more than 3 unrelated people may live in a single family home. An increase from 3 to 4 people may be allowed by the City if certain conditions are met. Contact your landlord to determine if your home qualifies for an increase to 4 tenants. For more information on the Rental Occupancy Ordinance, contact the Planning Department at 757-220-6130.

Important Phone Numbers

Emergency 911
Police (Non-Emergency) 757-220-2331
Fire (Non-Emergency) 757-220-6220
Campus Police 757-221-4596
Water & Sewer 757-220-6188
Code Compliance 757-220-6134
Dominion Virginia Power
1-888-667-3000
Virginia Natural Gas 1-866-229-3578
Cox Communications 757-224-1111



STUDENT RENTERS GUIDE 2019-2020

WILLIAMSBURG NEIGHBORHOOD RELATIONS COMMITTEE

EMAIL:
NEIGHBORS441@WILLIAMSBURGVA.GOV





WELCOME TO WILLIAMSBURG!

The **Neighborhood Relations Committee** is charged with monitoring and encouraging the contributions by various parties—city, college, students, neighbors, landlords—to improving the quality of life for all in the neighborhoods; and helping to build and maintain effective working relationships across the board.

In an effort to help renters in the City of Williamsburg, the Neighborhood Relations Committee has developed this informational guide to help new residents learn the basics of house maintenance and management. If you would like to know landlord information or to be able to rate your landlord, please visit www.whoseyourlandlord.com

Basic City Services for Your Home

TRASH COLLECTION (757-220-6140)

COLLECTION DAY—NEVER MISS IT AGAIN!

Sign up for automatic garbage and recycling collection day reminders at www.williamsburgva.gov/garbage. Automatic reminders can be received via text, email, twitter, or phone. You can also upload to your personal calendar. At this website, also checkout our “What Goes Where?” to find out how to dispose and recycle items.

The City collects trash once a week. The day will vary depending on your location. The City provided a BLUE LID trash container that must be brought to the curb 7:00 a.m. on the morning of pickup with the front of the container facing the street. Items left on the ground and not in a City Container will not be picked-up. Please remove your container from the street to your side or rear yard no later than the evening of pickup.

RECYCLING COLLECTION (757-220-6140)

Recycling pickup occurs on trash collection day every other week. The City provided TAN LID recycling container MUST BE brought to the curb by 7:00 a.m. on the morning of pickup with the front of the container facing the street. Items placed on the ground and not in a City recycling container will not be picked-up. Please remove your container from the street to your side or rear yard no later than the evening of pickup.

BULK COLLECTION (757-220-6140)

Residents at each home may call the City for bulk pickup three times a year. Two items are allowed for each pickup, and they must be placed at the curb on the arranged pickup day. Discarded building materials are not picked up by the City and must be discarded by the property owner or tenant.

PARKING (757-220-2331)

Parking is allowed only in areas designated for parking on the property. This does not include the grass. Certain on-street parking areas in the City are posted for “Resident Parking Only”, which require the purchase of a Resident Pass. Passes can be purchased from the City Finance Office, which requires proof of residency and a copy of your vehicle registration. If your vehicle registration does not contain your current address, a copy of your signed lease or other proof of residency may be used instead. Park in front of your own house, not your neighbors, when possible.

BICYCLE SAFETY (757-220-2331)

Student safety in Williamsburg is of utmost concern. Many students will travel in the City via a bicycle. Bicycling tips:



- ◆ Obey all traffic signs, signals, lights, markings & wear a bike helmet.
- ◆ Ride in the direction of travel on the right hand side of the street.
- ◆ Register your bike with the Finance Department/school.
- ◆ Please store your bike in a side or rear yard when not in use.
- ◆ Lock your bike and use lights at night.

PROPERTY MAINTENANCE ORDINANCE (757-220-6134)

Chapter 12 of the City Code regulates issues with weeds, grass, trash and the maintenance of premises. This ordinance establishes the responsibilities necessary by law for maintaining your property as a resident of the City. Talk with your landlord to determine who will be responsible for what aspects of property maintenance. Mow and edge grass to the curb or paving edge. Put away lawn furniture and other items from the front yard to a side or rear yard when not in use. If you have concerns or questions on property maintenance, please contact Codes Compliance at the number above.